

Licensing Committee (Regulatory)



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Friday, 12th January 2024

A meeting of the **Licensing Committee (Regulatory)** of North Norfolk District Council will be held in the **Council Chamber - Council Offices** on **Monday, 22 January 2024** at **10.00 am**.

At the discretion of the Chairman, a short break will be taken after the meeting has been running for approximately one and a half hours

Members of the public who wish to ask a question or speak on an agenda item are requested to notify the committee clerk 24 hours in advance of the meeting and arrive at least 15 minutes before the start of the meeting. This is to allow time for the Committee Chair to rearrange the order of items on the agenda for the convenience of members of the public. Further information on the procedure for public speaking can be obtained from Democratic Services, Tel: 01263 516108, Email: lauren.gregory@north-norfolk.gov.uk.

Anyone attending this meeting may take photographs, film or audio-record the proceedings and report on the meeting. Anyone wishing to do so must inform the Chairman. If you are a member of the public and you wish to speak on an item on the agenda, please be aware that you may be filmed or photographed.

Please note that Committee members will be given priority to speak during the debate of agenda items

Emma Denny
Democratic Services Manager

To: Cllr T Adams, Cllr M Batey, Cllr K Bayes, Cllr D Birch, Cllr H Blathwayt, Cllr J Boyle, Cllr A Brown, Cllr G Bull, Cllr P Fisher, Cllr T FitzPatrick, Cllr N Housden, Cllr G Mancini-Boyle, Cllr P Porter, Cllr E Vardy and Cllr L Withington

All other Members of the Council for information.
Members of the Management Team, appropriate Officers, Press and Public



If you have any special requirements in order to attend this meeting, please let us know in advance
If you would like any document in large print, audio, Braille, alternative format or in a different language please contact us

Chief Executive: Steve Blatch
Tel 01263 513811 **Fax** 01263 515042 **Minicom** 01263 516005
Email districtcouncil@north-norfolk.gov.uk **Web site** www.north-norfolk.gov.uk

A G E N D A

1. TO RECEIVE APOLOGIES FOR ABSENCE

2. MINUTES

(Pages 1 - 14)

To approve as a correct record the Minutes of the Licensing Committee (Regulatory) meeting held 1st March 2023, and;
The Licensing Sub-Committee (Regulatory) meetings held 2nd February 2023, 29th March 2023, 6th June 2023 and 12th December 2023.

3. ITEMS OF URGENT BUSINESS

To determine any other items of business which the Chairman decides should be considered as a matter of urgency pursuant to Section 100B(4)(b) of the Local Government Act 1972.

4. DECLARATIONS OF INTEREST

(Pages 15 - 16)

Members are asked at this stage to declare any interests that they may have in any of the following items on the agenda. The Code of Conduct for Members requires that declarations include the nature of the interest and whether it is a disclosable pecuniary interest. Members are requested to refer to the attached guidance and flowchart.

5. HACKNEY CARRIAGE FARE REVIEW

(Pages 17 - 38)

Hackney Carriage Fare Review	
Executive Summary	Hackney Carriage Fares (maximum chargeable) are set by the District Council under a provision made in Local Government Misc. Provision Act 1976. The Council have been requested by the taxi trade to review these maximum fares.
Options considered	Whether to increase fares or not increase fares and by what amount.
Consultation(s)	Consultation has taken place with representatives the North Norfolk taxi trade. Further public consultation will occur if the recommendations are accepted through press publication.
Recommendations	Increase the current Hackney Carriage fare charges by 15%
Reasons for recommendations	Hackney Carriage Fares have not been reviewed by the authority for a number of years. Members of the taxi trade have requested a review, due to the increasing cost of providing this service.
Background papers	NNDC Hackney Carriage and Private Hire Policy. Taxi and private hire vehicle licensing best practice guidance for licensing authorities in England Taxi and private hire vehicle licensing best practice guidance for licensing authorities in England - GOV.UK

	www.gov.uk
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Wards affected	All
Cabinet member(s)	Cllr C Ringer
Contact Officer	Nicky Davison, Licensing Officer: nicky.davison@north-norfolk.gov.uk

Links to key documents:	
Corporate Plan:	Investing in our local economy and infrastructure.
Medium Term Financial Strategy (MTFS)	Not applicable.
Council Policies & Strategies	None.

Corporate Governance:	
Is this a key decision	No
Has the public interest test been applied	Yes
Details of any previous decision(s) on this matter	A previous review of fares last occurred in 2018.

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LICENSING COMMITTEE (REGULATORY)

Minutes of the meeting of the Licensing Committee (Regulatory) held on Wednesday, 1 March 2023 at the Council Chamber - Council Offices at 10.00 am

Committee Cllr P Bütikofer (Chairman)

Members Present:

Cllr T Adams

Cllr P Fisher

Cllr N Lloyd

Cllr E Spagnola

Cllr N Housden

Cllr G Mancini-Boyle

Officers in Attendance: Assistant Director for Environmental and Leisure Services (ADP)
Licensing Enforcement
Democratic Services Officer – Regulatory

1 TO RECEIVE APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr D Birch, Cllr H Blathwayt, Cllr C Cushing, Cllr P Grove-Jones, Cllr J Rest, Cllr E Vardy and Cllr A Yiasimi.

2 MINUTES

The minutes of the former Licensing & Appeals Committee meeting held 17th May 2022, the former Licensing Sub- Committee meeting held 26th May 2022, as well as the minutes of the Licensing Sub-Committee (Regulatory) held 27th June 2022, 18th July 2022, 27th September 2022 & 23rd November 2022 were approved as a correct record.

3 ITEMS OF URGENT BUSINESS

None.

4 DECLARATIONS OF INTEREST

None.

5 PUBLIC PROTECTION - LICENSING UPDATE

The Assistant Director for Environmental and Leisure Services (ADP) introduced the officer's report and provided a brief summary for changes within the team including management.

Animal Licensing

She confirmed the animal licensing regime contributed to a significant proportion of the team's work, details of which were contained within the officer's report. The ADP affirmed the Council had an ongoing Court Case against a resident for the housing of a dangerous wild animal, a serval cat, without a license, and the selling of those cats without the appropriate license. Sentencing was expected in June.

Taxi Licensing

The ADP noted the significant increase in taxi applications following the relocation of

operations for one operator to the district. This had placed an increased demand on resources within the team. She advised that the taxi trade had approached the Council in the last year for a fare review, work be ongoing within the next year surrounding a fare review.

Officers were working on the delivery of knowledge tests for taxi drivers to improve the proficiency of the local service.

Caravan Licensing

A temporary post was currently held for the consideration of caravan licenses, this had provided the team the resource to better focus on caravan licenses with a particular interest on those sites on cliff edges which were at risk. The ADP stated that site visits had been undertaken and conversations were ongoing with site owners regarding issues. She confirmed this had been valuable work for the safety of users of caravan sites.

Sex establishment licensing

The ADP confirmed investigations previously reported to members had been completed and resolved with no further investigation required.

Street Trading

Officers were in the process of drafting a new street trading policy, this had been presented to business planning within the last 2 months. The new policy sought to establish seasonable of event-based licensing. The ADP advised the next step would be initiate a consultation, and to work with Town and Parish Councils and other key stakeholders with an interest in Street Trading.

Members debate

The Chairman expressed his and the Committees thank for officers continued hard work.

Cllr N Housden referred to piercing licenses detailed in the officer's report which had been identified as a high-risk activity. He asked what work was ongoing with government around this area.

The ADP advised the Council were a member of the chartered institute for environmental health who were lobbying central government regarding the change of regime for skin piercing, particularly demo-fillers and Botox which was highly unregulated.

Cllr P Fisher asked if the taxi license form, question 8, could be re-formatted to avoid the inclusion of additional sheets. This, he argued, would minimise the potential for missing documentation and provide greater clarity for the relevant sub-committee panel.

The Licensing Enforcement Officer agreed to these changes.

Cllr N Housden noted on a recent Licensing Sub-Committee in which the applicant had gone through stringent DBS checks for fostering. He asked if it could be ensured all DBS checks could be provided to Sub-Committees.

The Licensing Enforcement Officer advised that Applicants were asked to supply documentation as part of the application process. New filtering rules, implemented in 2020, would result in some offences being filtered out.

Cllr N Housden stressed the importance of sub-committee's report containing greater information about the applicant, to help inform decision making. He stated it was not a criticism of officers but felt that historic information on applicants including whether they had been through enhanced DBS checks (including fostering) was relevant and pertinent information.

The Licensing Enforcement Officer confirmed that within current policy's all new applications with relevant disclosures must be referred to sub-committee for decision making. She advised that in future, interviews with applicants could provide greater insight into the applicants' background.

Cllr P Fisher reflected that an update to the Street Trading Policy was long overdue. He commented that it was important to consider trading on the curtilage of businesses.

The ADP confirmed the consent and prohibited streets would be considered as part of the consultation process.

Cllr E Spagnola expressed her support for the caravan licensing post, and asked if efforts were being made to lobby government to support occupiers of caravan users.

The ADP agreed that licensing matters around caravans presented difficulties because of the current legal regime.

Cllr N Pearce asked if anything could be done to ensure scrap metal dealers left sites in a reasonable condition to minimise ground pollution.

The ADP advised land condition was a matter for the environmental protection team, if the dealer had vacated the site this would not be a licensing matter.

Cllr N Housden asked 'a fit and proper person' assessment related to caravan site owners, and how this would be treated.

The ADP confirmed it did. The Licensing Enforcement Officer outlined the procedure for 'fit and proper person'.

The meeting ended at 10.27 am.

Chairman

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LICENSING SUB-COMMITTEE (REGULATORY)

Minutes of the meeting of the Licensing Sub-Committee (Regulatory) held on Tuesday, 28 February 2023 at the Council Chamber - Council Offices at 10.00 am

Committee Cllr P Grove-Jones (Chairman)
Members Present: Cllr P Fisher
Cllr G Mancini-Boyle

Officers in Attendance: Licensing Advisor (LA)
Licensing Enforcement Officer (LEO)
Democratic Services Officer - Regulatory

1 CHAIRMAN'S INTRODUCTION

The Chairman welcomed Members, Officers and the Applicant to the meeting and outlined the procedure.

2 TO RECEIVE APOLOGIES FOR ABSENCE

None.

3 ITEMS OF URGENT BUSINESS

None.

4 DECLARATIONS OF INTEREST

None.

5 EXCLUSION OF THE PRESS AND PUBLIC

RESOLVED

That under Section 100A(4) of the Local Government Act 1972 the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 1 of Part 1 of Schedule 12A (as amended) to the Act.

6 (WK/220013915) - APPLICATION FOR A LICENCE TO DRIVE HACKNEY CARRIAGE OR PRIVATE HIRE VEHICLES IN NORTH NORFOLK

Present: Licence Applicant

The Chairman, Members of the Panel and Officers introduced themselves.

The LA outlined the purpose of the hearing and explained the procedure for the meeting.

The LEO presented their report which related to an application for a 'Licence to Drive Hackney Carriage or Private Hire Vehicles in North Norfolk'. The LEO

recommended the Sub-Committee refuse the application because the granting permission would be contrary to section 14.0 of the Hackney Carriage and Private Hire Policy Handbook, given the applicant had been disqualified from driving in the last 12 months.

Members invited the applicant to elaborate on his driving offences, disclosure in the medical report which had resulted in a suspended license, and asked questions about individual offences and scope of his historic and ongoing medical conditions.

The Applicant expressed remorse for his actions and for failing to provide valid insurance which contributed to some of his offences. He detailed the circumstances surrounding each offence and confirmed he had also previously taken part of a speed awareness course. He confirmed his medical condition was under control through medication and would not impede him from safely operating a motor vehicle in the foreseeable future. The applicant detailed his employment history, suitability and interest in the role which he commented would suit his lifestyle.

Members expressed sympathy for the personal circumstances of the Applicant but agreed, having considered relevant written and oral evidence before it, they were dissatisfied to grant a license at this time.

The Applicant was informed they had a right of appeal to the decision of the Sub Committee to the Magistrates court within 21 days.

RESOLVED

That the License was REFUSED.

The meeting ended at 11.38 am.

Chairman

LICENSING SUB-COMMITTEE (REGULATORY)

Minutes of the meeting of the Licensing Sub-Committee (Regulatory) held on Wednesday, 29 March 2023 at the Council Chamber - Council Offices at 10.00 am

Committee Cllr N Housden (Chairman)
Members Present: Cllr P Fisher
Cllr N Pearce

Officers in Attendance: Licensing Advisor (LA)
Licensing Enforcement Officer (LEO)
Democratic Services Officer - Regulatory

1 TO RECEIVE APOLOGIES FOR ABSENCE

None.

2 ITEMS OF URGENT BUSINESS

None.

3 DECLARATIONS OF INTEREST

None.

4 EXCLUSION OF THE PRESS AND PUBLIC

RESOLVED

That under Section 100A(4) of the Local Government Act 1972 the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 1 of Part 1 of Schedule 12A (as amended) to the Act.

5 (WK/230001498) - APPLICATION FOR A LICENCE TO DRIVE HACKNEY CARRIAGE OR PRIVATE HIRE VEHICLES IN NORTH NORFOLK

Present: Licence Applicant

The Chairman, Members of the Panel and Officers introduced themselves.

The LA outlined the purpose of the hearing and explained the procedure for the meeting.

The LEO presented their report which related to an application for a 'Licence to Drive Hackney Carriage or Private Hire Vehicles in North Norfolk'. She confirmed that the application had been referred to committee following revelation of a disclosure from the 'Disclosure and Barring Service' (DBS)

Members asked the Applicant about his driving offenses.

The Applicant confirmed the circumstances surrounding the three separate offences detailed in his disclosure and apologised for failing to notify the Licensing Authority

in good time. He advised this had been an error and one he would not repeat going forward. The Applicant confirmed the times and locations where his speeding offences took place and commented that some of the speed traps were in notoriously difficult areas on the cusp of a 30mph and a 60mph zone.

Members enquired about the applicant's medical condition.

The Applicant confirmed that their medical condition was under control through use of medication and would not affect or limit their ability to drive. He confirmed that he had used his medication for several years without adverse side effects.

Having considered relevant written and oral evidence before it, the Sub-Committee deemed that the Applicant was a fit and proper person to hold a taxi licence.

RESOLVED

That the licence be GRANTED.

The meeting ended at 11.34 am.

Chairman

LICENSING SUB-COMMITTEE (REGULATORY)

Minutes of the meeting of the Licensing Sub-Committee (Regulatory) held on Tuesday, 6 June 2023 at the Council Chamber - Council Offices at 10.00 am

Committee	Cllr P Fisher (Chairman)
Members Present:	Cllr M Batey Cllr P Porter
Members also attending:	Cllr L Withington
Officers in Attendance:	Legal Advisor (LA) Licensing Enforcement Officer (LEO) Democratic Services Officer -Regulatory

1 TO RECEIVE APOLOGIES FOR ABSENCE

None.

2 ITEMS OF URGENT BUSINESS

None.

3 DECLARATIONS OF INTEREST

None

4 EXCLUSION OF THE PRESS AND PUBLIC

RESOLVED

That under Section 100A(4) of the Local Government Act 1972 the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 1 of Part 1 of Schedule 12A (as amended) to the Act.

5 (WK/230001700) – APPLICATION FOR A LICENCE TO DRIVE HACKNEY CARRIAGE OR PRIVATE HIRE VEHICLES IN NORTH NORFOLK

Present: Licence Applicant

The Chairman, Members of the Panel and Officers introduced themselves.

The LA outlined the purpose of the hearing and explained the procedure for the meeting.

The LEO presented their report which related to an application for a 'Licence to Drive Hackney Carriage or Private Hire Vehicles in North Norfolk'. A Disclosure Barring Service report had subsequently been received in respect of the applicant, which contained details about the applicant which merited further consideration.

Members asked the Applicant about his disclosure and his suitability to be a taxi driver.

The Applicant expressed regret for the event which occurred over 20 years prior resulting in his disclosure and detailed the circumstances around his offence. Regarding his character, the Applicant stated in the years since his conviction, he had subsequently become a foster carer and worked within the mental health sector. He discussed the veracity of checks these services had undertaken when assessing his suitability.

The LA confirmed that the foster system would have a stringent process for checking applicants.

The Applicant explained his interest in being a taxi driver and why he was suitable for the role.

Having considered relevant written and oral evidence before it, the Sub-Committee deemed that the Applicant was a fit and proper person to hold a taxi licence.

RESOLVED

That the licence be GRANTED.

The meeting ended at 10.47 am.

Chairman

LICENSING SUB-COMMITTEE (REGULATORY)

Minutes of the meeting of the Licensing Sub-Committee (Regulatory) held on Wednesday, 6 December 2023 at the Council Chamber - Council Offices at 11.00 am

Committee Cllr M Batey
Members Present: Cllr E Vardy
Cllr L Withington (Chairman)

Officers in Attendance: Legal Advisor (LA)
Licensing Enforcement Officer (LEO)
Democratic Services Officer – Regulatory

1 TO RECEIVE APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr N Housden. Cllr M Batey was present as a substitute.

2 ITEMS OF URGENT BUSINESS

None.

3 DECLARATIONS OF INTEREST

None.

4 EXCLUSION OF THE PRESS AND PUBLIC

RESOLVED

That under Section 100A(4) of the Local Government Act 1972 the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 1 of Part 1 of Schedule 12A (as amended) to the Act.

5 (WK/230099098) - APPLICATION FOR A LICENCE TO DRIVE HACKNEY CARRIAGE OR PRIVATE HIRE VEHICLES IN NORTH NORFOLK

Present: Licence Applicant

The Chairman, Members of the Panel and Officers introduced themselves. The Chairman outlined the procedure for the meeting.

The LA addressed preliminary issues per the procedure note.

The LEO presented their report which related to an application for a 'Licence to Drive Hackney Carriage or Private Hire Vehicles in North Norfolk'. A Disclosure Barring Service report had subsequently been received in respect of the applicant, which contained details about the applicant which merited further consideration.

The Applicant introduced himself and outlined the circumstances surrounding his conviction. He explained that the offense took place when he was a teenager, over

50 years prior, and was in defence of his then partner from a member of the public who was known to the Applicant and his family. He stated he was ashamed of his actions and had not committed an offense since.

In response to questions from Members, the LEO and LA; the Applicant explained the reasons why he wanted to be a taxi driver and commented this occupation would suit his lifestyle, as he was not interested in a full-time role. He confirmed he had no driving convictions here or abroad.

Having considered relevant written and oral evidence before it, the Sub-Committee deemed that the Applicant was a fit and proper person to hold a taxi licence. Members were satisfied that the Applicant had presented his case well and appreciated his contrite nature.

RESOLVED

That the licence be GRANTED.

6 (WK/230098420) - APPLICATION FOR A LICENCE TO DRIVE HACKNEY CARRIAGE OR PRIVATE HIRE VEHICLES IN NORTH NORFOLK

Present: Licence Applicant

The Chairman, Members of the Panel and Officers introduced themselves. The Chairman outlined the procedure for the meeting.

The LA addressed preliminary issues per the procedure note.

The LEO presented their report which related to an application for a 'Licence to Drive Hackney Carriage or Private Hire Vehicles in North Norfolk'. A Disclosure Barring Service report had subsequently been received in respect of the applicant, which contained details about the applicant which merited further consideration.

The Applicant outlined the incident resulting in his conviction and expressed remorse for his actions. The incident took place when the Applicant was inebriated, as such he had foggy recollection of events. The applicant confirmed his actions were not malicious, and this could be verified by witnesses who had informed him the incident had been as a result of confusion over whose property was whose. The Applicant stated he was deeply embarrassed and ashamed of the event and its outcome.

Members asked the Applicant to elaborate his experience as a taxi driver. The Applicant discussed his experience and affirmed that he had not attended any speed awareness training nor had been convicted of a driving offense. He advised he held a contract with Norfolk County Council to operate a taxi for school services for several years without issue. His application related to work he would undertake separately with a different contractor not related to schoolwork.

The Applicant advised he was an honest and hard-working person who went the extra mile for his customers, providing examples of instances where he went above and beyond. He commented that he enjoyed the work and reiterated his regret for his actions.

Having considered relevant written and oral evidence before it, the Sub-Committee

deemed that the Applicant was a fit and proper person to hold a taxi licence. The Sub-Committee considered the applicant had spoken well and appreciated his honesty throughout.

RESOLVED

That the licence be GRANTED.

The meeting ended at 12.40 pm.

Chairman

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Declarations of Interest at Meetings

When declaring an interest at a meeting, Members are asked to indicate whether their interest in the matter is pecuniary, or if the matter relates to, or affects a pecuniary interest they have, or if it is another type of interest Members are required to identify the nature of the interest and the agenda item to which it relates. In the case of other interests, the member may speak and vote. If it is a pecuniary interest, the member must withdraw from the meeting when it is discussed. If it affects or relates to a pecuniary interest the member has, they have the right to make representations to the meeting as a member of the public but must then withdraw from the meeting.

Have you declared the interest in the register of interests as a pecuniary interest? If Yes, you will need to withdraw from the room when it is discussed.

Does the interest directly:

1. Affect yours, or your spouse / partner's financial position?
2. Relate to the determining of any approval, consent, licence, permission or registration in relation to you or your spouse / partner?
3. Relate to a contract you, or your spouse / partner have with the Council
4. Affect land you or your spouse / partner own
5. Affect a company that you or your partner own, or have a shareholding in

If the answer is "yes" to any of the above, it is likely to be pecuniary.

Please refer to the guidance given on declaring pecuniary interests in the register of interest forms. If you have a pecuniary interest, you will need to inform the meeting and then withdraw from the room when it is discussed. If it has not been previously declared, you will also need to notify the Monitoring Officer within 28 days.

Does the interest indirectly affect or relate to any pecuniary interest you have already declared, or an interest you have identified at 1-5 above?

If yes, you need to inform the meeting. When it is discussed, you will have the right to make representations to the meeting as a member of the public, but must then withdraw from the meeting.

Is the interest not related to any of the above? If so, it is likely to be another interest. You will need to declare the interest, but may participate in discussion and voting on the item.

Have you made any statements or undertaken any actions that would indicate that you have a closed mind on a matter under discussion? If so, you may be predetermined on the issue; you will need to inform the meeting and when it is discussed, you will have the right to make representations to the meeting as a member of the public, but must then withdraw from the meeting.

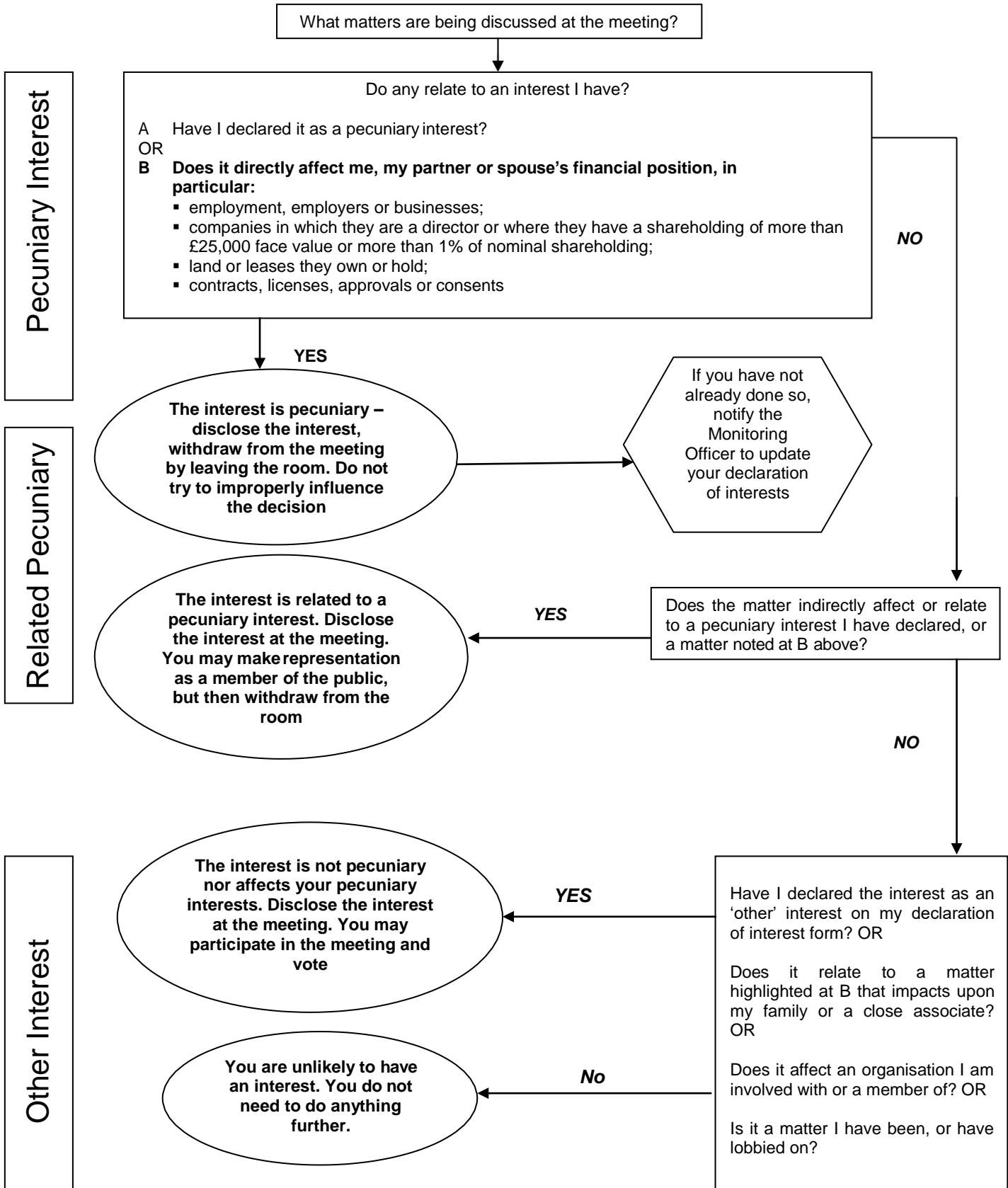
FOR GUIDANCE REFER TO THE FLOWCHART OVERLEAF

PLEASE REFER ANY QUERIES TO THE MONITORING OFFICER IN THE FIRST INSTANCE

DEVELOPMENT COMMITTEE MEMBERS SHOULD ALSO REFER TO THE PLANNING PROTOCOL

Declarations of Interest at Meetings

DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF



Agenda Item 5

Hackney Carriage Fare Review	
Executive Summary	Hackney Carriage Fares (maximum chargeable) are set by the District Council under a provision made in Local Government Misc. Provision Act 1976. The Council have been requested by the taxi trade to review these maximum fares.
Options considered	Whether to increase fares or not increase fares and by what amount.
Consultation(s)	Consultation has taken place with representatives the North Norfolk taxi trade. Further public consultation will occur if the recommendations are accepted through press publication.
Recommendations	Increase the current Hackney Carriage fare charges by 15%
Reasons for recommendations	Hackney Carriage Fares have not been reviewed by the authority for a number of years. Members of the taxi trade have requested a review, due to the increasing cost of providing this service.
Background papers	<p>NNDC Hackney Carriage and Private Hire Policy.</p> <p>Taxi and private hire vehicle licensing best practice guidance for licensing authorities in England Taxi and private hire vehicle licensing best practice guidance for licensing authorities in England - GOV.UK (www.gov.uk)</p>

Wards affected	All
Cabinet member(s)	Cllr C Ringer
Contact Officer	Nicky Davison, Licensing Officer: nicky.davison@north-norfolk.gov.uk

Links to key documents:	
Corporate Plan:	Investing in our local economy and infrastructure.
Medium Term Financial Strategy (MTFS)	Not applicable.
Council Policies & Strategies	None.

Corporate Governance:	
Is this a key decision	No
Has the public interest test been applied	Yes

Details of any previous decision(s) on this matter	A previous review of fares last occurred in 2018.
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1. Purpose of the report

- 1.1 This report reviews the current Hackney Carriage fares within North Norfolk, benchmarking them against other Council's. The report explores the options available in relation to reviewing Hackney Carriage fares within the District of North Norfolk.

2. Introduction & Background

- 2.1 The Council has responsibility under the Local Government (Miscellaneous Provisions) Act 1976, for setting the maximum fares that can be charged by hackney carriage vehicles licensed to operate within the District. The table of fares applies only to Hackney Carriage vehicles. Private Hire Operators are able to agree their hiring charges in advance with their customers at the time of booking the journey.
- 2.2 The Licensing Authority received five requests from the taxi trade in January and February 2023, for an increase to the hackney carriage tariff rate. This is due to the period of time since the current fares came into effect together with the rise in fuel and running costs since 2018.
- 2.3 On 20 March 2023, the Council circulated the request to all licensed Hackney Carriage and Private Hire drivers and both Hackney Carriage and Private Hire Operators for their views. This consisted of 345 drivers, 50 Hackney Carriage Operators and 28 Private Hire Operators. A copy of this email can be seen in Appendix A. An email was also sent to the Chairman of North Norfolk Taxi and Private Hire Association.
- 2.4 The Licensing Team has received 69 responses which represents 22% of the trade. The general consensus of the responses received from the trade is that they are in agreement with a fare increase. The table below shows the responses received.

Hackney Carriage Fare Table - Consultation outcome

	Total sent	Responses received	Yes	No	No comment	% of responses
Drivers	345	65	47	11	7	19
Operators	79	25	20	5		32

Figure 1.

- 2.5 Hackney Carriage ("Taxi") fares are made up of an initial hiring charge and a "mileage" rate, both of which are expressed in terms of distance and/or time per unit cost. This is because when a hired taxi is stationary or moving slowly in traffic the meter continues charging, but by time, instead of distance.
- 2.6 The 'flag drop' is the fixed cost that can be charged for an initial distance. It is universal in its application and is included in the cost of all journeys. It offers

the taxi driver a minimum return for every journey encouraging the supply of journeys that cover a short distance.

- 2.7 The current table of Hackney Carriage fares was increased in April 2018. The current fares can be seen in **Appendix B**.
- 2.8 Taxi fares are a maximum, and in principle are open to downward negotiation between customer and driver/operator.
- 2.9 In January and February 2023 officers received written correspondence from representatives of the North Norfolk taxi trade, in which requests were put forward for the Council to consider increasing the current table of fares.
- 2.10 Out of the responses which voted yes for an increase to the Hackney Carriage fare table, 63 provided recommended fees or percentage increase for the separate tariff rates. These proposed tariff charges can be seen in **Appendix C**.
- 2.11 According to the data compiled by the Office for National Statistics (ONS), the Consumer Prices Index (CPI) rose by 26.0% from April 2018 to September 2023. With this in mind and in relation to the representations from the trade, a draft version 1 of the proposed hackney carriage fares was produced and can be seen as **Appendix D**.
- 2.12 A meeting took place on 03 November 2023 between the Licensing Enforcement Officer and the Chairman of the North Norfolk Taxi and Private Hire Association to discuss this proposal. During this meeting, it was considered that the proposed increase was too high in one review and may have a negative impact on services provided by the taxi trade. Although the proposed fares are maximum fares and the Operator/Proprietor can provide discounts, we do not want customers to be put off from using the taxi service within North Norfolk. The public have a reasonable expectation that the services available will be accessible and affordable. With the higher cost of living and a high proportion of customers relying on the taxi service to enable them to carry out their food shopping and attend medical appointments, a reduced increase was deemed more appropriate at this time.
- 2.13 From this meeting, a 2nd version of the hackney carriage fares was drafted, based on a 15 % increase (rounded to the nearest 10 pence). The draft version 2 of the proposed hackney carriage fares can be seen in **Appendix E**.
- 2.14 Historically, Tariff 2 (night rate between 23:00 hours to 07:00 hours) is charged at one and a half times Tariff 1 (day rate). Tariff 3 (Sunday rate between 07:00 hours and 23:00 hours) is charged as one and a quarter times Tariff 1. Tariff 4 (Christmas/New Year and Bank Holiday periods) is charged at double Tariff 1. This calculation has been carried over in the draft version of the proposed fares.
- 2.15 The Private Hire and Taxi Monthly (PHTM), a national taxi trade publication, produces a monthly league table of all UK Council hackney carriage fares. This league table shows that North Norfolk District Council's current "fare tariff 1", for a 2-mile journey, sits in 318th place out of 340 licencing authorities listed. **Appendix F** shows the current position of North Norfolk as of 15th December 2023.

- 2.16 When drawing comparisons between hackney carriage fares in different areas, the normal method used is to compare the cost of a 2-mile journey. Officers have researched and produced a table showing a comparison of the hackney carriage fares charged in other neighbouring local authority areas for a 2-mile journey. This can be seen below:

PHTM stats 15/12/23

Local Authority	2-mile fare £	Last Increase	Ranked out of 340
Great Yarmouth BC	£ 8.50	2022	19
East Suffolk North	£ 8.40	2022	22
Breckland DC	£ 8.00	2022	51
Mid Suffolk	£ 7.50	2023	101
South Norfolk	£ 7.50	2023	105
Norwich City	£ 7.30	2023	129
West Suffolk	£ 7.20	2022	145
Kings Lynn and WNBC	£ 7.00	2022	169
East Cambs	£ 6.80	2022	188
East Suffolk South	£ 6.20	2020	278
Fenland	£ 6.20	2022	280
North Norfolk DC	£ 5.80	2018	318

Figure 2.

- 2.17 Using the table above, the below table highlights where we would sit in the comparison table and neighbouring authority if a 15% was agreed by members:

Proposed 2 mile journey	
Increase	
15.0%	Ranked
£6.70	218

Figure 3.

- 2.18 The cost of fuel is only one factor that Members should consider when determining whether it is appropriate to vary the table of fares. Also, of relevance will be other general increases in the cost of living for hackney carriage proprietors.
- 2.19 In terms of next steps, following a decision by Council. If the increase was agreed the proposed hackney carriage fare charges will be published in one local newspaper setting out the table of fares, in accordance with the

regulations. The notice will specify the 14-day consultation period and the manner in which objections to the table of fares or variation can be made. A copy of the notice will be available at the Council Offices and posted on the Councils website. Current drivers and operators in the North Norfolk District Council area would directly be sent the proposal.

- 2.20 If there are no objections to the table of fares, the table of fares shall come into operation on the date of the expiration of the period specified in the notice.
- 2.21 If objections are received, the Council will set a further date, not later than two months after the first specified date, on which the table of fares shall come into force with or without modifications as decided by them after consideration of the objections.

3. Proposals and Options

- 3.1 Following consultations with representative of the taxi trade in North Norfolk and a benchmarking exercise with neighbouring authorities and other local authorities across the UK an increase of 15% on hackney carriage fares is proposed.

3.2 Option 1

Committee agree the 15% increase to the hackney carriage (maximum) fares operating within the District of North Norfolk.

3.3 Option 2

Committee do not accept the proposal to increase hackney carriage (maximum) fares by 15% operating within the District of North Norfolk.

3.4 Option 3

Committee agree that the proposed hackney carriage (maximum) fares should be increased but by a different percentage.

4. Corporate Priorities

- 4.1 A review of the hackney carriage fares contributes to the corporate plan priority Investing in Our Local Economy and infrastructure. The Council reviewing the maximum fares which can be charged provides support to rural businesses allowing them to thrive. Given the rural nature of the district and its demographics some sections of our communities are heavily reliant on the taxi trade for shopping and hospital appointments, therefore having a sustainable taxi trade operating in the district also contributes to the corporate priority Developing Communities.

5. Financial and Resource Implications

- 5.1 There are no financial implications to the Council therefore the S151 officer has not been consulted, however there are some short-term resource implications. The Licensing team will have to manage the public consultation process which will follow if the recommendation to increase fares is approved by Committee.

6. Legal Implications

- 6.1 As there are no legal implications the Monitoring Officer has not been consulted. However legal advice has been received in relation to the process.

7. Risks

- 7.1 There are no perceived risks to North Norfolk District Council.

8. Net ZeroTarget

- 8.1 Whilst this paper relates to taxis which contribute to the wider District's carbon emissions, the fare review and the associated process and outcomes do not directly lead to increased emissions.

9. Equality, Diversity & Inclusion

- 9.1 The Licensing Committee should ensure it has regard to the desirability of exercising its functions with regard to the need to eliminate discrimination and to increase equality of opportunity.

10. Community Safety issues

None

11. Conclusion and Recommendations

- 11.1 To ensure that taxi tariffs reflect the costs of the trade they should be reviewed periodically. Regular reviews will assist drivers in maintaining their earnings and so continue to attract those seeking to become taxi drivers and provide existing licensees with greater confidence to remain in the trade and plan for future investment in new vehicles. Regular reviews will also avoid large changes in fares for passengers that infrequent reviews are more likely to result in.
- 11.2 Committee are asked to consider the information within this report, including the proposal to increase the Hackney Carriage fares as detailed within the report.
- 11.3 When considering, what is an appropriate amount to increase the current Hackney Carriage fare tariff by, information has been provided within this report to support the Committee in making an informed decision having regard to the taxi trade and that of paying customers.
- 11.4 Members are asked to consider an increase of 15% on the current Hackey Carriage Fares.

Request for increase in Hackney Carriage Fares



Licensing
To
Bcc

[↩ Reply](#)
[↶ Reply All](#)
[→ Forward](#)
⋮

Mon 20/03/23 15:35

Dear Operator / Driver,

I have recently received requests to increase the fares that hackney carriage vehicles can charge in North Norfolk. In order to start the process I need to have consulted with the trade in order to see if this is indeed warranted and wanted by the trade.

I would appreciate your response by no later than Friday 21st April 2023.

Please respond to this email with answers to the below questions:

1. Is a rise in HCV fares required in North Norfolk? Yes / No
2. If Yes, please indicate your preferences in the proposed charges column below.
3. Any other comments regarding a fare increase.

MOTORISED HACKNEY CARRIAGES		Current Charges	Proposed charges
Tariff 1	Day rate 7.00hrs to 23.00hrs		
	Flag off – Journey of up to 1.448 kilometres (⁹ / ₁₀ of mile)	£3.60	
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£2.00	
Tariff 2	Night rate For hiring commenced between 23.00hrs and 7.00am		
	Flag off – Journey of up to 1.448 kilometres (⁹ / ₁₀ of mile)	£5.40	
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£3.00	
Tariff 3	Sunday rate For hiring commenced between 7.00am and 23.00hrs on Sunday		
	Flag off – Journey of up to 1.448 kilometres (⁹ / ₁₀ of mile)	£4.50	
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£2.50	
Tariff 4	Christmas Period For hiring commenced between 6.00pm 24 December and 6.00am on 27 December New Year Period For hiring commenced between 6.00pm 31 December and 6.00am on 2 January All other Bank Holidays		
	Flag off – Journey of up to 1.448 kilometres (⁹ / ₁₀ of mile)	£7.20	
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£4.00	
Waiting time	Per 2 minutes	£0.60	
Extra Charges	Each article of luggage carried	£0.15	
Excess Carriage Rates	For Hackney Carriages licensed to carry more than four passengers, an additional charge of 50% may be levied when more than four passengers are carried.	-	
Booking Fee (+ 10%)	For each hiring under Section 67 of the Local Government (Miscellaneous Provisions) Act 1976	£14.60	
Soiling	For cleaning following the soiling of the interior of the vehicle, a charge not exceeding	£66.00	

NOTES

All charges are inclusive of Value Added Tax (VAT)
All charges are the **maximum** permitted.

Please ignore this email if you are a driver of a private hire vehicle.

I look forward to hearing from you at your earliest convenience.

Kind Regards

Nicky Davison

Licensing Enforcement Officer
+441263 516291

HACKNEY CARRIAGE FARES

Payable for journeys commencing in the District of North Norfolk from 1 August 2018

MOTORISED HACKNEY CARRIAGES		Charges
Tariff 1	Day rate 7.00hrs to 23.00hrs	
	Flag off – Journey of up to 1.448 kilometres (⁹ / ₁₀ of mile)	£3.60
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£2.00
Tariff 2	Night rate For hiring commenced between 23.00hrs and 7.00am	
	Flag off – Journey of up to 1.448 kilometres (⁹ / ₁₀ of mile)	£5.40
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£3.00
Tariff 3	Sunday rate For hiring commenced between 7.00am and 23.00hrs on Sunday	
	Flag off – Journey of up to 1.448 kilometres (⁹ / ₁₀ of mile)	£4.50
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£2.50
Tariff 4	Christmas Period For hiring commenced between 6.00pm 24 December and 6.00am on 27 December New Year Period For hiring commenced between 6.00pm 31 December and 6.00am on 2 January All other Bank Holidays	
	Flag off – Journey of up to 1.448 kilometres (⁹ / ₁₀ of mile)	£7.20
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£4.00
Waiting time	Per 2 minutes	£0.60
Extra Charges	Each article of luggage carried	£0.15
Excess Carriage Rates	For Hackney Carriages licensed to carry more than four passengers, an additional charge of 50% may be levied when more than four passengers are carried.	-
Booking Fee (+ 10%)	For each hiring under Section 67 of the Local Government (Miscellaneous Provisions) Act 1976	£14.60
Soiling	For cleaning following the soiling of the interior of the vehicle, a charge not exceeding	£66.00

HORSE DRAWN LANDAUS AND SECOND CLASS HACKNEY CARRIAGES Fare per passenger per trip or part thereof	£5.00
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PEDICABS AND THIRD CLASS HACKNEY CARRIAGES Fare per passenger per half hour or part thereof	£5.00
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NOTES

All charges are inclusive of Value Added Tax (VAT)
All charges are the maximum permitted.

If you have any complaints, please provide, in writing, details of the journey and the plate number of the Hackney Carriage vehicle and driver's identity badge to:

Emily Capps
Assistant Director Environmental & Leisure Services
North Norfolk District Council
Council Offices, Holt Road, Cromer, Norfolk NR27 9EN
☎ Public.Protection@north-norfolk.gov.uk 01263 516189

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Proposed tariff charges by the trade – April 2023

Question 2 Tariff 1 Flag Off	Total number of proposed fee	Question 2 Tariff 1 each mile	Total number of proposed fee	Question 2 Tariff 2 Flag Off	Total number of proposed fee	Question 2 Tariff 2 each mile	Total number of proposed fee
£5.00	10	£3.00	1	£7.50	6	£5.00	1
£4.50	13	£2.60	1	£7.00	2	£4.00	1
£4.20	9	£2.50	17	£6.75	5	£3.75	5
£4.00	25	£2.40	4	£6.50	4	£3.60	4
£3.00	1	£2.30	3	£6.30	4	£3.50	6
		£2.20	19	£6.00	22	£3.30	8
		£2.00	1	£5.40	3	£3.10	6
						£3.00	5

Question 2 Tariff 3 Flag Off	Total number of proposed fee	Question 2 Tariff 3 each mile	Total number of proposed fee	Question 2 Tariff 4 Flag Off	Total number of proposed fee	Question 2 Tariff 4 each mile	Total number of proposed fee
£6.50	1	£3.15	3	£10.00	7	£5.00	7
£6.30	4	£3.00	11	£9.00	6	£4.80	4
£6.00	2	£2.80	3	£8.40	7	£4.60	1
£5.60	4	£2.75	9	£8.30	1	£4.50	4
£5.10	3	£2.70	4	£8.00	17	£4.40	14
£5.00	18	£2.50	4	£7.20	4	£4.20	2
£4.50	4					£4.00	4

Waiting time	Total number of proposed fee	Extra Charges	Total number of proposed fee	Booking Fee	Total number of proposed fee	Soiling	Total number of proposed fee
£1.00	9	£0.50	9	£20.00	8	£120.00	4
£0.80	23	£0.25	6	£18.00	2	£100.00	12
£0.75	3	£0.20	8	£17.50	1	£90.00	1
£0.60	4	£0.15	7	£16.20	1	£80.00	7
				£16.00	7	£75.00	17
				£15.50	1	£66.00	3
				£15.00	8		
				£14.60	4		
				£1 per mile	6		

Proposed tariff charges from the trade

Question 1 Yes/No	Question 2 Tariff 1 Flag Off	Question 2 Tariff 1 each mile	Question 2 Tariff 2 Flag Off	Question 2 Tariff 2 each mile	Question 2 Tariff 3 Flag Off	Question 2 Tariff 3 each mile	Question 2 Tariff 4 Flag Off	Question 2 Tariff 4 each mile	Waiting time	Extra Charges	Booking Fee	Soiling
Yes	£5.00		£6.50						£1.00			£100.00
Yes	£4.00											
Yes	£4.00	£2.50	£6.00	£3.50	£4.50	£2.50	£7.20	£4.00	£0.80	£0.15	£14.60	£80.00
Yes	£4.00	£2.20	£6.00	£3.30	£5.00	£2.75	£8.00	£4.40				
Yes	£4.00		£6.00		£5.00		£8.00					£75.00
Yes	£5.00	£2.30	£7.00	£3.45	£5.15	£2.85	£8.30	£4.60	£0.70	£0.20	£16.00	£100.00
Yes	£5.00	£2.50	£7.00	£5.00	£6.50	£3.00	£10.00	£5.00	£0.80	£0.20	£18.00	£80.00
Yes	£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes	4.50	2.50										
Yes	£4.20											
Yes	£4.50	£3.00	£6.50	£4.00	£5.00	£3.00	£9.00	£5.00	£1.00			£75.00
Yes	4.50	2.50										
Yes	£4.00	£2.20	£6.00	£3.30	£5.00	£3.00	£8.00	£4.40	£0.80	£0.20	£17.50	£120.00
Yes	£4.20	£2.20							£0.70	£0.50	£16.00	£75.00
Yes	£4.20	£2.20	£6.00	£3.20	£5.10	£2.70	£8.40	£4.20	£0.80	£0.20	£15.00	£75.00
Yes	£4.00	£2.20	£6.00	£3.30	£5.00	£2.80	£8.00	£4.50	£0.80	£0.50	£15.00	£75.00
Yes	£4.00	£2.50	£6.00	£3.50	£5.00	£3.00	£8.00	£4.50	£0.80	£0.25	£15.00	£100.00
Yes	£5.00		£6.00									
Yes	£4.50	£2.50	£6.75	£3.75	£5.65	£3.15	£9.00	£5.00	£0.75	£0.20	£18.20	£82.50
Yes	£5.00		£7.50		£6.00		£10.00		£1.00		£20.00	£100.00
Yes	10% to 15 %											
Yes	£4.20	£2.50	£6.30	£3.75			£8.40	£5.00	£0.66		£20.00	£100.00
Yes	£4.50	£2.50	£5.40	£3.00	£4.50	£2.50	£7.20	£4.00	£0.80	£0.15	£15.00	£66.00
Yes	£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes	£4.00	£2.22	£6.00	£3.33	£5.00	£2.78	£8.00	£4.44	£0.67	£0.17	£16.20	£73.26
Yes	£4.00	£2.50										
Yes	£4.00	£2.50	£6.50	£3.50	£5.00	£3.00			£0.80	£0.25	£20.00	£100.00
Yes	£4.20		£6.30				£8.40		£1.00			
Yes	£4.00	£2.30	£6.00	£3.50	£5.00	£2.70	£8.00	£4.50				
Yes	20% across all											
Yes	£5.00	£2.40	£7.50	£3.60	£6.25	£3.00	£10.00	£4.80	£1.00	£0.20	£15.00	£100.00
Yes	£4.00	£2.20	£6.00	£3.00			£8.00	£4.40	£1.00		£16.00	£120.00
Yes	£4.00											£100.00
Yes	£5.00	£2.40	£7.50	£3.60	£6.30	£3.00	£10.00	£4.80	£0.80	£0.25	£16.00	£75.00

Yes	4.50	2.50										
Yes	£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes	£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes	£4.50	£2.50							£0.80			
Yes	£4.50	£2.20	£6.75	£3.30	£5.60	£2.75	£9.00	£4.40	£0.75	£0.15	£14.60	£80.00
Yes		£2.20								£0.50	£16.00	£80.00
Yes	£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes	£4.50	£2.50	£6.75	£3.75	£5.63	£3.13	£9.00	£5.00			£20.00	£120.00
Yes	£4.00	£2.00	£5.40	£3.00	£4.50	£2.50	£7.20	£4.00	£0.60	£0.15	£14.60	£66.00
Yes	£5.00	£2.40	£7.50	£3.60	£6.30	£3.00	£10.00	£4.80	£0.80	£0.25	£16.00	£75.00
Yes	£4.20		£6.30				£8.40		£1.00			
Yes	£4.20	£2.20	£6.00	£3.20	£5.10	£2.70	£8.40	£4.20	£0.80	£0.20	£15.00	£75.00
Yes	£4.20	£2.20	£6.00	£3.30	£5.00	£3.00	£8.40	£4.40	£0.80	£0.20	£15.00	£75.00
Yes	£4.00											£100.00
Yes	£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes	£4.00											
Yes	£4.50	£2.50	£5.40	£3.00	£4.50	£2.50	£7.20	£4.00	£0.80	£0.15	£15.00	£66.00
Yes	£4.50	£2.50							£0.80			
Yes	£5.00		£7.50		£6.00		£10.00		£1.00		£20.00	£100.00
Yes	£4.00	£2.30	£6.00	£3.50	£5.00	£2.70	£8.00	£4.50				
Yes	£4.50	£2.50	£6.75	£3.75	£5.63	£3.13	£9.00	£5.00			£20.00	£120.00
Yes	£5.00	£2.40	£7.50	£3.60	£6.30	£3.00	£10.00	£4.80	£0.80	£0.25	£16.00	£75.00
Yes	£4.00	£2.20	£6.00	£3.00			£8.00	£4.40	£1.00		£15.50	£80.00
Yes	10% to 15 %											
Yes	£4.50	£2.20	£6.75	£3.30	£5.60	£2.75	£9.00	£4.40	£0.75	£0.15	£14.60	£80.00
Yes	£4.00	£2.50	£6.50	£3.50	£5.00	£3.00			£0.80	£0.25	£20.00	£100.00
Yes	20% across all											
Yes	£4.20	£2.50	£6.30	£3.75			£8.40	£5.00	£0.66		£20.00	£100.00
Yes	£3.00	£2.60	£6.00	£3.30			£8.00					£90.00

HACKNEY CARRIAGE FARES

Payable for journeys commencing in the District of North Norfolk - Proposed charges 2023
CPI 26% increase – Round up = 27.5% increase

MOTORISED HACKNEY CARRIAGES		Current Charges	Proposed Charges 9/10 Mile	Proposed Charges 1 Mile
Tariff 1	Day rate 7.00hrs to 23.00hrs			
	Flag off – Journey of up to 1.448 kilometres (9/10 of mile)	£3.60	£4.55	£4.80
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£2.00	£2.60	£2.60
Tariff 2	Night rate For hiring commenced between 23.00hrs and 7.00am			
	Flag off – Journey of up to 1.448 kilometres (9/10 of mile)	£5.40	£6.90	£7.20
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£3.00	£3.90	£3.90
Tariff 3	Sunday rate			
	For hiring commenced between 7.00am and 23.00hrs on Sunday			
	Flag off – Journey of up to 1.448 kilometres (9/10 of mile)	£4.50	£5.70	£6.00
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£2.50	£3.25	£3.25
Tariff 4	Christmas Period For hiring commenced between 6.00pm 24 December and 6.00am on 27 December			
	New Year Period For hiring commenced between 6.00pm 31 December and 6.00am on 2 January			
	All other Bank Holidays			
	Flag off – Journey of up to 1.448 kilometres (9/10 of mile)	£7.20	£9.10	£9.60
	Each 1.609 kilometres (1 mile) thereafter at the rate of	£4.00	£5.20	£5.20
Waiting time	Per 2 minutes	£0.60	£0.80	£0.80
Extra Charges	Each article of luggage carried	£0.15	£0.20	£0.20
Excess Carriage Rates	For Hackney Carriages licensed to carry more than four passengers, an additional charge of 50% may be levied when more than four passengers are carried.	-	-	
Booking Fee (+ 10%)	For each hiring under Section 67 of the Local Government (Miscellaneous Provisions) Act 1976	£14.60	£18.70	£18.70
Soiling	For cleaning following the soiling of the interior of the vehicle, a charge not exceeding	£66.00	£85.00	£85.00

HORSE DRAWN LANDAUS AND SECOND CLASS HACKNEY CARRIAGES Fare per passenger per trip or part thereof	£5.00
--	--------------

PEDICABS AND THIRD CLASS HACKNEY CARRIAGES Fare per passenger per half hour or part thereof	£5.00
---	--------------

NOTES

All charges are inclusive of Value Added Tax (VAT)
 All charges are the maximum permitted.

If you have any complaints, please provide, in writing, details of the journey and the plate number of the Hackney Carriage vehicle and driver's identity badge to:

Emily Capps
 Assistant Director Environmental & Leisure Services
 North Norfolk District Council
 Council Offices, Holt Road, Cromer, Norfolk NR27 9FN
 ☎ Public.Protection@north-norfolk.gov.uk 📞 01263 516189

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Proposed tariff charges from the trade April 2023

	Question 1 Yes/No	Question 2 Tariff 1 Flag Off	Question 2 Tariff 1 each mile	Question 2 Tariff 2 Flag Off	Question 2 Tariff 2 each mile	Question 2 Tariff 3 Flag Off	Question 2 Tariff 3 each mile	Question 2 Tariff 4 Flag Off	Question 2 Tariff 4 each mile	Waiting time	Extra Charges	Booking Fee	Soiling
Yes		£5.00		£6.50						£1.00			£100.00
Yes		£4.00											
Yes		£4.00	£2.50	£6.00	£3.50	£4.50	£2.50	£7.20	£4.00	£0.80	£0.15	£14.60	£80.00
Yes		£4.00	£2.20	£6.00	£3.30	£5.00	£2.75	£8.00	£4.40				
Yes		£4.00		£6.00		£5.00		£8.00					£75.00
Yes		£5.00	£2.30	£7.00	£3.45	£5.15	£2.85	£8.30	£4.60	£0.70	£0.20	£16.00	£100.00
Yes		£5.00	£2.50	£7.00	£5.00	£6.50	£3.00	£10.00	£5.00	£0.80	£0.20	£18.00	£80.00
Yes		£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes		4.50	2.50										
Yes		£4.20											
Yes		£4.50	£3.00	£6.50	£4.00	£5.00	£3.00	£9.00	£5.00	£1.00			£75.00
Yes		4.50	2.50										
Yes		£4.00	£2.20	£6.00	£3.30	£5.00	£3.00	£8.00	£4.40	£0.80	£0.20	£17.50	£120.00
Yes		£4.20	£2.20							£0.70	£0.50	£16.00	£75.00
Yes		£4.20	£2.20	£6.00	£3.20	£5.10	£2.70	£8.40	£4.20	£0.80	£0.20	£15.00	£75.00
Yes		£4.00	£2.20	£6.00	£3.30	£5.00	£2.80	£8.00	£4.50	£0.80	£0.50	£15.00	£75.00
Yes		£4.00	£2.50	£6.00	£3.50	£5.00	£3.00	£8.00	£4.50	£0.80	£0.25	£15.00	£100.00
Yes		£5.00		£6.00									
Yes		£4.50	£2.50	£6.75	£3.75	£5.65	£3.15	£9.00	£5.00	£0.75	£0.20	£18.20	£82.50
Yes		£5.00		£7.50		£6.00		£10.00		£1.00		£20.00	£100.00
Yes		10% to 15 %											
Yes		£4.20	£2.50	£6.30	£3.75			£8.40	£5.00	£0.66		£20.00	£100.00
Yes		£4.50	£2.50	£5.40	£3.00	£4.50	£2.50	£7.20	£4.00	£0.80	£0.15	£15.00	£66.00
Yes		£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes		£4.00	£2.22	£6.00	£3.33	£5.00	£2.78	£8.00	£4.44	£0.67	£0.17	£16.20	£73.26
Yes		£4.00	£2.50										
Yes		£4.00	£2.50	£6.50	£3.50	£5.00	£3.00			£0.80	£0.25	£20.00	£100.00
Yes		£4.20		£6.30				£8.40		£1.00			
Yes		£4.00	£2.30	£6.00	£3.50	£5.00	£2.70	£8.00	£4.50				
Yes		20% across all											
Yes		£5.00	£2.40	£7.50	£3.60	£6.25	£3.00	£10.00	£4.80	£1.00	£0.20	£15.00	£100.00
Yes		£4.00	£2.20	£6.00	£3.00			£8.00	£4.40	£1.00		£16.00	£120.00
Yes		£4.00											£100.00
Yes		£5.00	£2.40	£7.50	£3.60	£6.30	£3.00	£10.00	£4.80	£0.80	£0.25	£16.00	£75.00
Yes		4.50	2.50										
Yes		£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes		£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes		£4.50	£2.50							£0.80			
Yes		£4.50	£2.20	£6.75	£3.30	£5.60	£2.75	£9.00	£4.40	£0.75	£0.15	£14.60	£80.00
Yes			£2.20								£0.50	£16.00	£80.00
Yes		£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes		£4.50	£2.50	£6.75	£3.75	£5.63	£3.13	£9.00	£5.00			£20.00	£120.00
Yes		£4.00	£2.00	£5.40	£3.00	£4.50	£2.50	£7.20	£4.00	£0.60	£0.15	£14.60	£66.00
Yes		£5.00	£2.40	£7.50	£3.60	£6.30	£3.00	£10.00	£4.80	£0.80	£0.25	£16.00	£75.00
Yes		£4.20		£6.30				£8.40		£1.00			
Yes		£4.20	£2.20	£6.00	£3.20	£5.10	£2.70	£8.40	£4.20	£0.80	£0.20	£15.00	£75.00
Yes		£4.20	£2.20	£6.00	£3.30	£5.00	£3.00	£8.40	£4.40	£0.80	£0.20	£15.00	£75.00
Yes		£4.00											£100.00
Yes		£4.00	£2.20	£6.00	£3.10	£5.00	£2.75	£8.00	£4.40	£0.80	£0.50	£1 per mile	£75.00
Yes		£4.00											
Yes		£4.50	£2.50	£5.40	£3.00	£4.50	£2.50	£7.20	£4.00	£0.80	£0.15	£15.00	£66.00
Yes		£4.50	£2.50							£0.80			
Yes		£5.00		£7.50		£6.00		£10.00		£1.00		£20.00	£100.00
Yes		£4.00	£2.30	£6.00	£3.50	£5.00	£2.70	£8.00	£4.50				
Yes		£4.50	£2.50	£6.75	£3.75	£5.63	£3.13	£9.00	£5.00			£20.00	£120.00
Yes		£5.00	£2.40	£7.50	£3.60	£6.30	£3.00	£10.00	£4.80	£0.80	£0.25	£16.00	£75.00
Yes		£4.00	£2.20	£6.00	£3.00			£8.00	£4.40	£1.00		£15.50	£80.00
Yes		10% to 15 %											
Yes		£4.50		£6.75	£3.30	£5.60	£2.75	£9.00	£4.40	£0.75	£0.15	£14.60	£80.00
Yes		£4.00	£2.50	£6.50	£3.50	£5.00	£3.00			£0.80	£0.25	£20.00	£100.00
Yes		20% across all											
Yes		£4.20	£2.50	£6.30	£3.75			£8.40	£5.00	£0.66		£20.00	£100.00
Yes		£3.00	£2.60	£6.00	£3.30			£8.00					£90.00

Hackney Carriage Fare Table - Consultation outcome

	Total sent	Responses received	Yes	No	No comment	% of responses
Drivers	345	65	47	11	7	19
Operators	79	25	20	5		32
Unknown Recipient			1			
expired driver			1			

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HACKNEY CARRIAGE FARES

Payable for journeys commencing in the District of North Norfolk - Proposed charges 2023
15% increase (rounded up to next 10p) following meeting with NNPHTA on 03/11/23

MOTORISED HACKNEY CARRIAGES		Current Charges	Proposed Charges 9/10 Mile	Proposed Charges 1 Mile
Tariff 1	Day rate 7.00hrs to 23.00hrs			
	Flag off – Journey of up to 1.448 kilometres 1584 yards (9/10 of mile)	£3.60	£4.20	£4.40
	Each 1.609 kilometres 1760 yards (1 mile) thereafter at the rate of	£2.00	£2.30	£2.30
Tariff 2	Night rate For hiring commenced between 23.00hrs and 7.00am			
	Flag off – Journey of up to 1.448 kilometres 1584 yards (9/10 of mile)	£5.40	£6.30	£6.60
	Each 1.609 kilometres 1760 yards (1 mile) thereafter at the rate of	£3.00	£3.50	£3.50
Tariff 3	Sunday rate			
	For hiring commenced between 7.00am and 23.00hrs on Sunday			
	Flag off – Journey of up to 1.448 kilometres 1584 yards (9/10 of mile)	£4.50	£5.30	£5.50
Tariff 4	Each 1.609 kilometres 1760 yards (1 mile) thereafter at the rate of	£2.50	£2.90	£2.90
	Christmas Period For hiring commenced between 6.00pm 24 December and 6.00am on 27 December			
	New Year Period For hiring commenced between 6.00pm 31 December and 6.00am on 2 January			
Tariff 4	All other Bank Holidays			
	Flag off – Journey of up to 1.448 kilometres 1584 yards (9/10 of mile)	£7.20	£8.40	£8.80
	Each 1.609 kilometres 1760 yards (1 mile) thereafter at the rate of	£4.00	£4.60	£4.60
Waiting time	Per 2 minutes	£0.60	£0.80	£0.80
Extra Charges	Each article of luggage carried	£0.15	£0.30	£0.30
Excess Carriage Rates	For Hackney Carriages licensed to carry more than four passengers, an additional charge of 50% may be levied when more than four passengers are carried.	-	-	-
Booking Fee (+ 10%)	For each hiring under Section 67 of the Local Government (Miscellaneous Provisions) Act 1976	£14.60	£18.50	£18.50
Soiling	For cleaning following the soiling of the interior of the vehicle, a charge not exceeding	£66.00	£85.00	£85.00

HORSE DRAWN LANDAUS AND SECOND CLASS HACKNEY CARRIAGES Fare per passenger per trip or part thereof	£5.00
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PEDICABS AND THIRD CLASS HACKNEY CARRIAGES Fare per passenger per half hour or part thereof	£5.00
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NOTES

- All charges are inclusive of Value Added Tax (VAT)
- All charges are the **maximum** permitted.
- Flag off includes booking fee plus 9/10 of mile journey

If you have any complaints, please provide, in writing, details of the journey and the plate number of the Hackney Carriage vehicle and driver's identity badge to:

Emily Capps
 Assistant Director Environmental & Leisure Services
 North Norfolk District Council
 Council Offices, Holt Road, Cromer, Norfolk NR27 9EN
 ☎ Public.Protection@north-norfolk.gov.uk 📞 01263 516189

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NEWSPAPER

TRADE INDEX

PHTM TRADER

TABLES

CON

NATIONAL HACKNEY FARE TABLES FOR 2 MILE FARE TARIFF 1 - UPDATED DAILY

CLICK TO SEE WHERE YOUR LICENSING AREA IS POSITIONED

NOTES:

- Scroll down OR click on a letter to find your Council
- Councils 341-344 do not impose a compulsory hackney fare tariff. Individual drivers charge an agreed fare prior to the journey
- Heathrow and Luton Airport hackney fares are also listed

Choose a month:

December 2023 ▼

Compared to prev month

↓ DECREASE ↑ INCREASE ● NO CHANGE

Filter by Council:

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Filter by last rise:

2023 2022 2021 2020 2019 2018 2017 2016 2015 2014 2013 2012 2011 2010 2008

POS	COUNCIL	2 ML. FARE	+ / -
317	NEATH PORT TALBOT	£5.80	●
122	NEW FOREST	£7.35	●
121	NEWARK & SHERWOOD	£7.37	●
326	NEWCASTLE-UNDER-LYME	£5.55	●
281	NEWCASTLE-UPON-TYNE	£6.20	●

POS	COUNCIL	2 ML. FARE	+ / -
172	NEWPORT	£7.00	●
261	NORTH AYRSHIRE	£6.40	●
7	NORTH CORNWALL	£9.60	●
128	NORTH DEVON	£7.30	●
320	NORTH EAST DERBYSHIRE	£5.75	●
140	NORTH EAST LINCOLNSHIRE	£7.20	●
103	NORTH HERTS	£7.50	●
194	NORTH KESTIVEN	£6.80	●
323	NORTH LANARKSHIRE	£5.60	●
230	NORTH LINCOLNSHIRE	£6.60	●
318	NORTH NORFOLK	£5.80	●
195	NORTH NORTHANTS	£6.80	●
68	NORTH SOMERSET	£7.80	↑ £1.10
115	NORTH TYNESIDE	£7.40	●
196	NORTH WARWICK	£6.80	●
301	NORTH WEST LEICESTER	£6.00	●
69	NORTH YORKSHIRE	£7.80	●
288	NORTHERN IRELAND	£6.06	↑ £0.26
262	NORTHUMBERLAND	£6.40	●
129	NORWICH	£7.30	●
54	NOTTINGHAM	£8.00	●
134	NUNEATON & BEDWORTH	£7.25	●